JOB DESCRIPTION <u>GENERAL WORKER- HFB (HEALTH FOOD BAR)</u> BUSINESS OPERATIONS DIVISION UNIVERSITY OF VICTORIA STUDENTS' SOCIETY

FUNCTION:

1. Responsible for all aspects of food preparation, handling, clean up and customer service.

ORGANIZATIONAL RELATIONSHIPS:

1. Reports and is responsible to the HFB Supervisor, ACDP, CDP and Food Services Manager but under the overall authority of the General Manager.

ORGANIZATIONAL BACKGROUND:

1. Founded in 1964, the University of Victoria Students' Society (UVSS) is an incorporated membership based non-profit that is autonomous from the University and provides advocacy, services and events to all undergraduate students at UVic.

DUTIES:

- 1. Prepare and sell food and beverage items.
- 2. Provide friendly and efficient customer service.
- 3. Maintain stock in relevant food service areas and restock area prior to end of shift.
- 4. Ensure a high standard of cleanliness in food services and customer areas.
- 5. Adhere to and maintain Public Health Act, Food Premises Regulations.
- 6. Operate the Point of Sale (POS) system ensuring all items are properly recorded and proper payment procedures are followed.
- 7. Notify the appropriate Supervisor of any issues.
- 8. Ensure proper food portions.
- 9. Ensure all equipment is used and maintained in a proper and safe manner.
- 10. Other related duties as assigned.

QUALIFICATIONS:

Required:

- 1. Must be an active member in good standing of the University of Victoria Students' Society (registered in undergraduate classes).
- 2. Valid FOODSAFE Level I certificate.
- 3. Must be organized and have cash handling experience
- 4. Dedicated to a high level of customer service.
- 5. Must be able to work as part of a team.
- 6. Must be punctual and reliable.
- 7. Demonstrated basic knowledge of food and beverage preparation skills.
- 8. Ability to work independently with little supervision.

Preferred:

1. Experience working in a high volume food outlet.

This is a student job and is a unionized position with the United Steelworkers. The University of Victoria Students' Society is an equal opportunity employer.