JOB DESCRIPTION <u>ATTENDANT – CATERING AND CONFERENCES</u> BUSINESS OPERATIONS DIVISION UNIVERSITY OF VICTORIA STUDENTS' SOCIETY

FUNCTION:

1. Assists in the preparation, delivery and clean-up of banquet and conference food service.

ORGANIZATIONAL RELATIONSHIPS:

1. Reports and is responsible to the Catering and Conference Supervisor, Coordinator and Manager but under the overall authority of the General Manager

ORGANIZATIONAL BACKGROUND:

1. Founded in 1964, the University of Victoria Students' Society (UVSS) is an incorporated membership based non-profit that is autonomous from the University and provides advocacy, services and events to all undergraduate students at UVic.

DUTIES:

- 1. Deliver food and beverage services to clientele.
- 2. Provide fast, efficient and courteous service to clientele.
- 3. Bus and clean meeting/banquet rooms.
- 4. Record and report all delivered food and beverage items.
- 5. Other related duties as assigned.

QUALIFICATIONS:

Required:

- 1. Must be an active member in good standing of the University of Victoria Students' Society (registered in undergraduate classes).
- 2. Valid "Serving it Right" certificate.
- 3. Must be organized and have cash handling experience.
- 4. Dedicated to a high level of customer service.
- 5. Must be able to work as part of a team.
- 6. Must be punctual and reliable.
- 7. Ability to work independently with little supervision.
- 8. Ability to be flexible under stress and in dealing with difficult people.
- 9. Six (6) months of banquet and/or food services experience.
- 10. Must be able to work evenings and weekends as required.

Preferred:

1. Valid FOODSAFE Level 1 certificate.

This is a student job and is a unionized position with the United Steelworkers. The University of Victoria Students' Society is an equal opportunity employer.